- The Garden is a nicotine-free environment. Cigarettes, electronic cigarettes, cigars, chewable tobacco and similar products are not allowed on Garden property including all grounds, buildings, restrooms, and parking areas.
- No outside food or beverages. Longleaf Restaurant offers a variety of healthy food for all diets. If you prefer your own food, visitors may picnic in Piedmont Park adjacent to the Garden.
- Stay on designated pathways at all times. Do not block pathways or access for other visitors.
- Visitors are welcome to take photos and videos for personal use. All professional photographic sessions must have an appointment, pay a fee in advance and abide by the Garden photography policy.
- Children should be supervised at all times.
- Climbing, running and athletic games are prohibited inside the Garden. Sports balls (e.g. footballs, baseballs, soccer balls) and Frisbees are not permitted.
- Bicycles, rollerblades, scooters, skateboards, hover boards, segways, remote controlled vehicles and drones are not permitted. Adult-controlled children's items with wheels are permitted (e.g., strollers, wagons).
- Leave flowers and plants for everyone to enjoy. Do not collect or remove seeds, flowers, fruits, and vegetables, plant labels, etc.
- Do not wade or swim in ponds or fountains. During the spring and summer months, children are welcome to enjoy the Children's Garden Splash Pad in the Children's Garden.
- Pets are not allowed inside the Garden. Service animals are permitted.
- Do not feed or handle any wildlife. It can be harmful to them and you.
- Dispose of waste and recyclables in trash receptacles. All trash is sorted for recycling.
- Keep your personal items with you at all times. The Garden cannot be held responsible for missing items. The Garden does not offer a place to store personal items (i.e., a locker). If you do not wish to carry them with you, leave them in your vehicle.
- If you recover an item that does not belong to you, please turn it in to a Security Officer at the Reception window or a staff person at an Admission booth.
- The Garden is a family-friendly environment. Appropriate attire is required on all guests at all times including shirts/tops, pants/slacks and shoes. Children only may wear swim suits in the Children's Garden play fountain. Adults may not wear revealing clothing such as lingerie, bathing suits or cut offs.
- Outside alcohol, firearms, and portable music players without headphones are prohibited. Visitors who choose not to comply with these guidelines may be asked to leave the Garden.